



PRIVACY POLICY:

Triple J's Rolling Video Games is committed to protecting your privacy. We use the information we collect on the site to make bookings as simple as possible and to enhance your overall experience. We do not sell, trade, or rent your personal information to others.

REFUND POLICY:

A deposit of \$100.00 is required to secure your reservation. The remaining balance is due on the day of the event. A valid credit or debit card is required to secure and pay for your reservation. Corporate Checks, Cashier's Checks, and Money Orders are other acceptable forms of payment. We do not accept personal checks!

A \$5.00 Convenience Fee will be charged for any debit/credit card transactions made on the day of the event.

A fee of \$100.00 will be charged for any cancellations 72 hours prior to the event!

NO REFUNDS WILL BE GIVEN IF THE FOLLOWING OCCURS:

You cancel your Reservation 72 hours prior to the event.

You are not at the address provided for the Reservation and do not receive service.

There are no refunds for services performed!

Triple J's Rolling Video Games will make every effort to reschedule your event with no penalty to another date, should a cancellation be necessary.

BAD WEATHER:

Triple J's Rolling Video Games mobile gaming theater is designed for all types of weather conditions. The theater is insulated and climate controlled with heat and air conditioning. There

may be occasions when the weather does not want to cooperate with your scheduled party. In the event of severe weather (lightning, very high winds, flooding and/or extremely heavy rains, snow or ice) we may (and reserve the right to) reschedule your service to guarantee the safety of you, your guests, our staff and equipment. If the threat of these storms threatens your party and you are aware in advance (pending or anticipated snow storm, tropical storm or hurricane) please contact us to begin the rescheduling.

SUPERVISED CHILDREN:

Triple J's Rolling Video Games does require a parent or responsible adult to be present inside or just outside of the trailer at all times. Guests ages 16 and under require a parent or guardian be on property and within contact of the game coach should a need to contact them arise.

ALCOHOL/DRUGS:

You may serve alcohol at your event or party; however, we reserve the right to refuse, cancel or cut short any party or booking when alcohol is being served. Drugs of any sort will not be tolerated in or around the Triple J's Rolling Video Games equipment. Any observed use of illegal narcotics or legal narcotics used in an illegal manner will result in the termination of the party immediately.

DAMAGE/INJURY:

Triple J's Rolling Video Games or any of its employees will not be responsible for any damage to property resulting from a request by the client to position the theater in a specific location. This includes both above ground and below ground property/equipment damage. Additionally, Triple J's Rolling Video Games reserves the right to charge the client's credit card for damages to the trailer or equipment resulting from the careless or willful damage of same by client's guests. Triple J's Rolling Video Games or its employees assume no responsibility for any injuries sustained on the clients property or their designated location. All liability for damages or injuries is the sole responsibility of the client and/or host.

FOOD/DRINK:

Triple J's Rolling Video Games does not allow any food or drinks into the video game theater. Please have your guests consume them outside of the trailer prior to entering.

PICTURES:

While your party is in effect the Game Coach and/or other members of the Triple J's Rolling Video Games team will be taking pictures of the party from inside the trailer. You will then be able to view these pictures on Triple J's Rolling Video Games Facebook Fan Page and copy

them to your files. If you do not want our Game Coach taking these pictures or posting them on the Fan Page please notify us via Email prior to the party. This is a service we provide to our guests so they can be sure to capture their party as it happens.

OUR TRUCK/TRAILER:

When the truck pulls up, we will try to park in the most level & flat area or logical spot to accommodate your party. Sometimes, we park in your neighborhood street, so you might want to let your neighbors know (in case they may object) or let us know if you have a preferred spot for us. We might also have to block a driveway. **Please keep in mind that our Game Coach will not park anywhere that may cause a danger to persons, property or equipment. Our truck and trailer combination is very long and we will need a minimum of 55 feet of space to park. Additionally our Game Coach will never disconnect the truck from the trailer at a party/event without prior approval nor park off of a hardened surface.

VIDEO GAME RATINGS:

Triple J's Rolling Video Games will not play any "M" rated or higher game in the video game theater without a request from the client prior to the party/event or adult approval at the time of the event. If you wish to have an "M" rated game or higher at your party/event please contact us, indicating the game you prefer or let the Game Coach know as soon as you can after he gets there. It is also recommended that all clients email us with their game requests.

By submitting payment you agree to all of these terms.